

Grant Agreement no: 316 558

Project acronym: Volcanoes' Night

Project full title: "La Noche de los Volcanes – an awareness raising night for the work of volcanologist and geologist scientists"

Seventh Framework Programme THEME FP7 — PEOPLE — 2012 — NIGHT

Deliverable D1. Report on the awareness campaign (PU)

Due date of deliverable: last month of the project Actual submission date: together with the draft management report

Start date of the project: 01.05.2012. Duration: 7 months

Coordinator: La Palma Research Centre S.L.

The overall goal of the campaign (WP1) was to reach enthusiasm and the highest possible level of awareness for the project. The campaign focused on volcanoes and their link to science and research focusing at all age groups from youngsters to retired people regardless their scientific background. The objective of the campaign was to direct the attention of the general public towards the work of volcanologists and geologist scientists by highlighting the different exciting segments of researcher's job and also daily life. The campaign also served as an important tool, during which, organisers continuously collected feedback and suggestions for the Night (the planned activities) and could constantly monitor the level of interest (number of visitors on the website, topic of phone calls and emails received).

The main messages conveyed (already) during the awareness raising campaign were the following:

- Researchers, geologists and volcanologists are amongst us (e.g. often having the same hobbies as others)
- They are everyday people but having an extraordinary job
- Their work can be exciting and fascinating and include a series of different elements
- Research, geology is everywhere around us, including the citizens' daily life
- The work of volcanologists and geologist scientists plays an important role in society

The agenda of the event was cautiously developed taking into account the needs and interest of the diverse target group of people of all ages including kids and the older generation. The variety of programme elements offered a truly original alternative activity for a Friday night for everyone from families to science-seeking individuals (more information in D2).

The event venue of the town of Fuencaliente (one of the smallest municipalities on the island), but also the wider targeted area, La isla de la Palma – both considered as a remote and isolated place – however, required a very careful development of the overall communication strategy, as well as cautious planning during the identification of the target audience of the campaign. The targeted audience for this project was geographically dispersed as follows (in order of importance):

- 1. La Palma: people of all ages apart from their scientific background and with exceptional attention to local kids and to the older generation.
- 2. Other Canary Islands (with special attention to the neighbouring island of Tenerife): 'Culture-seekers", people of their young and middle ages ("mobile" generation).
- 3. Mainland Spain (mainly on an informative level): people of different age groups, often with particular interest towards the topic.
- 4. Europe (mainly on an informative level): German and English speaking community
- 5. Spanish speaking society of the world (mainly on an informative level): people of different age groups, often with particular interest towards the topic.

Communications means (online and offline) were mobilised and used with different importance at each diffuse group (see in details below). Furthermore additional effort was made and a numerous unique channels were used to reach the local young and older generations.

In an attempt to reach the widest potential audience as possible during awareness raising, and to erase the limitations set by the challenging character of the location (also having effect on the rate of participation of the event) the power of the Internet was used to a large extent.

As a basement of any online (but also following offline) activities a "Virtual Volcano site": www.nochedevolcanes.es was developed and was made available already at the first month of the project providing information, among others, about its objectives, the invited scientists etc. This simple but concise website was then continuously fed by content throughout the summer months, in line with the development of the event. This interface also served as the main, official information platform of the project towards the research community, other Spanish and European events of the same kind and, at a later stage, for the visitors of the event. The project website is structured as follows:

The main page (intro) includes information about the project itself with reference on Researchers' Night 2012 in 3 languages: Spanish, German and in English. Information of the invited scientist is also made available here (in the bottom right-hand corner). Project and event related news and downloadable material is also accessible from the main page.

The About us section introduces the initiative of Researchers" Night, the project organisers and incorporating external links to other Spanish events of this year, and to the main EU page of Research Night's. A separate menu was dedicated to the programme, introducing each programme elements in details. Furthermore a gallery of photos introducing the work of researchers was incorporated as a separate menu. This also served as place for photos taken at the event itself.



Home page of the project with information in three languages with the venue and the volcanoes in the background

LA NOCHE DE LOS VOLCANES La Palma FUENCALIENTE, 18:00PM - 02:00AM VIERNES 28.09.2012

Contacto:info@nochedevolcanes.es Tel.: 657 098 613

Inicio Acerca de Actividades Actualizaciones

Galería

Al Vulcanólogos trabajando Fotos del evento

GALERÍA







Pedro Antonio Hemández recoge muestras de gases en el volcán Taal, Filipinas,

Nemesio Pérez, durante una intervención en el programa Planeta Wvo Radio, de RNE.

Los miembros de INVOLCAN Rodríguez y José Barrancos realizan medidas de flujo de CO2 a lo largo y ancho de la Bahía de Decepción.

Images presenting geoscientists at work

Information and link to the project website of the co-organising partners:

Consulta Europa Municipality of Fuencaliente Cabildo de La Palma ITER/INVOLCAN Cielos La Palma And also on the other Spanish project pages (a project banner)

As the time progressed towards the Night further communication methods were used and the rate of awareness raising efforts accelerated.

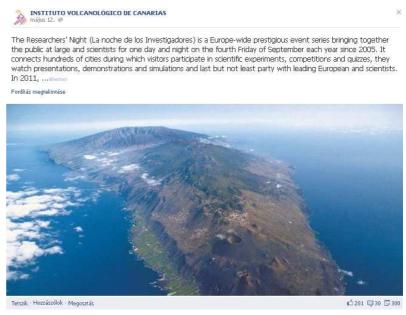
As Volcanoes' Night was a first of its kind on the island (and the first single Researchers' Night project in the history of the Canary islands), based on the experience of the Advisory Board members, and in an attempt to reach the maximum visibility possible towards the event and the wider topic – e.g. about volcanoes linked science and research – the Project Committee decided no to set up a brand new Facebook page for the event, but rather "advertise" the event on the existing Facebook pages of the co-organising partners with regular notices of the event throughout the summer.

Regular news and notices with reference to the project website were made available on the following **Facebook** pages:

INVOLCAN (more than 8000 fans from all over the world) Sodepal (1745 followers)

Cabildo de La Palma (website only) Municipality of Fuencaliente (website only)





Screenshot examples of Face book appearances

www.nochedevolcanes.es Próximo 28/9 en Fuencaliente Turismo Fuencaliente

Fordítás megtekintése

Die Nacht der Vulkane, Gracias por la difusión! Juntos todo se hace mejor :) Buena música hoy Anja :)





Online magazines

Furthermore, starting from the middle of June, the event with reference to the project website was announced in several online regional and local magazines, namely:

www.infoisla.org

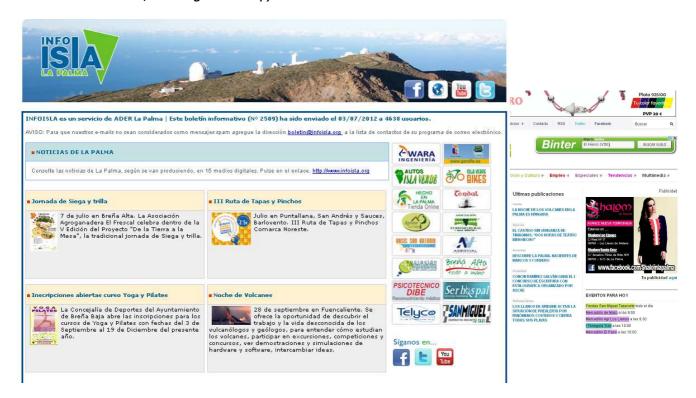
www.larevistadelapalma.com

www.lavozdelapalma.com

www.canariasahora.es

<u>www.disfrutalapalma.com</u> (including a banner was online for three and half months, starting from 15 June until the day of the event).

<u>www.d-ocasion.net</u> (a series of short announcements in Spanish and also in German in every two and half weeks, starting from July).



Online notices and interviews in local magazines were published throughout the summer

Offline magazines

Additionally, in order to "spread the word" about this new "happening" short notices of the event were announced in local printed magazines throughout the summer starting from mid-June. This included:

An introduction of the event (on page 10) in Spanish and in German and a full-page back-cover advert realised in the Summer edition of Disfruta!, a three-month bilingual gratis free-time & leisure magazine of the island, distributed in 20 000 copies between 15 June and 30 September (a copy of the article and the back cover together with the detailed list of places of distribution is in the Annex). This magazine besides the locals is read by the foreign (mainly German speaking) residents of the island and also tourists.





Examples of printed articles including Binter Canarias – the main (and now only) provider of inter-island flights

La Revista NT115: a two-page article (on pages 14-15) explaining the goals of the event, introducing the details of the programme including topics of the Science Café, together with a photo of a geologist at work was incorporated in the September edition of the onboard magazine of Binter Canarias airline (over 3 million passengers each year). The September monthly magazine was printed in 45 000 copies and was provided on board each Binter flight in September (and estimated to be read app. 250 thousand people). Information about Noche de Volcanes was delivered in the form of a full 2-page article in the middle of the Magazine (above).

D'Ocasión

A series of short Spanish-German notices starting from July, and a full page article with the detailed final programme in the edition of the 20th of September (pages 18-19 and page 31) was included in the local bilingual magazine of the island This magazine is available free of charge, issued in every twenty days (online and printed as well) in 15 000 copies and spread all over the busiest spots of each municipality (detailed list of distribution and the full page articles are in the Annex).

La Noche de Los Volcanes ier. 28 de septiembre. ¡La Noche de los Investigadores Europeos en La Palma! Evento gratuito, para el público en general, a celebrar tanto en espacios interiores como exteriores. Se ofrece la oportunidad de descubrir el trabajo y la vida desconocida de prestigiosos vulcanólogos y geólogos, para entender cómo estudian los volcanes, participar en excursiones, competiciones y concursos, ver demostraciones y simulaciones de hardware y software, intercambiar ideas, asistir a charlas, etc. A estos actos didácticos habrá que sumar grandes momentos de ocio, con fiesta, conciertos (Tihuya Cats y otras bandas locales), degustación de vinos, provecciones de películas, juegos, exposiciones, concursos, cuentacuentos, etc. Patrocina: Comisión Europea, Dirección General de Investigación e Innovación. Más info.: www.nochedevolcanes.es

Die Nacht der Vulkane Fr., 28.09. Die Nacht der europäischen Forscher auf La Palma wendet sich an ein allgemeines Publikum, das die eher unbekannte Welt der Vulkanologen und Geologen kennenlernen möchte. Organisiert werden Ausflüge und Wettbewerbe, Vorführungen und Simulationen u.v.m. Für Musik sorgen lokale Bands wie die Gruppe Tihuya Cats. Außerdem finden Veranstaltungen wie u.a. Weinproben statt, Filmvorführungen, Spiele, Ausstellungen und mit Geschichtenerzählern. Unterstützt wird die Nacht der Vulkane von der Europäischen Kommission und der Ministerialabteilung für Forschung und Entwicklung. Information: www.nochedevolcanes.es

FUENCALIENTE

Examples of short notices realised throughout the summer in Spanish and in German

Personal promotion & invitation by scientists at "Window to the Atlantic" events

The project was shortly introduced and the attendees of these regional educational events were personally invited to participate at Volcanoes' Night. Altogether, during the awareness period of the project (in between middle of May and the end of September) 22 events were held in the seven islands, out of which 6 in La Palma (Fuencaliente, Puntagorda, Brenas, Tazacorte, Los Llanos). In total, app. 650 people leaving in different islands got aware of the project directly from geologists and volcanologists.

Programación 2012 de Canarias una ventana volcánica en el Atlántico

Municipio	Isla	Semana	Días	Lugar	Horario
Tegueste	Tenerife	Semana 43	23 y 24 de Octubre	I.E.S Tegueste	10:20
Yaiza	Lanzarote	Semana 42	16, 17 y 18 de Octubre	Salón Benito Pérez Armas	19:00
Arrecife	Lanzarote	Semana 42	16, 17 y 18 de Octubre	Archivo Municipal	19:30
Fuencaliente	La Palma	Semana 34	21, 22 y 23 de Agosto	Centro cultural de los Canarios	20:00
Santa Úrsula	Tenerife	Semana 29	17, 18 y 19 de Julio	Salón de Plenos del Ayuntamiento	19:00
Breña Alta	La Palma	Semana 28	10, 11 y 12 de Julio	Casa Panchito	20:00
Breña Baja	La Palma	Semana 28	10, 11 y 12 de Julio	Escuela Municipal de Música	20:00
El Puerto de la Cruz	Tenerife	Semana 27	3, 4 y 5 de Julio	Universidad Popular	19:30
Villa y Puerto de Tazacorte	La Palma	Semana 27	3, 4 y 5 de Julio	Avenida del Emigrante, Puerto de Tazacorte	21:00

Distribution of posters, leaflets and the detailed agenda

Due to the special nature of the location, its local advertising traditions and in an attempt to reach the "people of the streets" – including older generation and those, who are not attached to Internet – the Advisory Board agreed to put high emphasis on the distribution of posters and leaflets as a usual way of promoting fiestas and events on the island. The following efforts were made in this regard:

As a first step starting from the middle of June leaflets, posters and printouts highlighting the main programme elements in Spanish in size A3 and A4 were distributed gradually all over the island at public places, libraries, cultural centres, schools, billboards of municipalities and markets, bars, restaurants, shops, gas stations and other community places (altogether throughout the summer 3800).

As a second step from the first week of September the detailed agenda in Spanish were dispensed in 600 copies all over the island, at each municipality from the northern villages, through the bigger towns of El Paso, Los Llanos and Santa Cruz to the south, including the town of Fuencaliente (the above but new places as well). During the course of the last week, efforts included the distribution of copies in apartments, hostels and rural houses visited by tourists (mainly Spanish speaking travellers from the main land and).

As to crown these efforts during the last week of the distribution leaflets of the relevant programme elements (400 copies) in German and in English were dispensed in the biggest hotels of Santa Cruz (Los Cancajos) also including the Hotel Princess Teneguia (Los Canarios, the closes hotel to the venue). These leaflets were also placed in shops and bars that often visited by foreign residents (bio shops of Puntagorda and Tijarafe, Coffe and Cake Puntagorda, Valle Verde in Los Llanos, Bar Central in El Paso etc.).

During the course of the last week just before the event both the detailed Spanish programmes, both the German-English leaflets were distributed (together with some posters) at each official Tourist Office (Los Llanos, Santa Cruz – Los Cancajos, El Paso, Caldera Taburiente Visitor's Centre, Tourist Office of the Airport, Fuencaliente – Los Canarios etc.) and also at souvenir shops, in an effort to reach and attract the tourists actually staying at the moment on the island (further 400 – 400 copies).

This gradual distribution of posters, leaflets and the final agenda of the event was continuously executed until the last moment (the day of the event) and was eventually subcontracted, because it provided the most cost efficient way of distributing this information continuously over several months. Samples of posters and leaflets are in the Annex.



Photo of a small-sized (A4) coloured project poster pinned in bars and shops starting from the middle of August

Radio

Weekly announcements of the project and the upcoming event took place starting from May until the end of September by the INVOLCAN Team on the radio programme called Planeta Vivo Radio (broadcasted Radio 5 – Spanish National Public Radio on MZ every Sundays at 12:10 for the Canary islands and Mondays at 03:00 for abroad), which is followed-up by Spanish-speaking communities of the whole world, including the U.S and South America, besides the Canary Islands and the mainland Spain. All archive records can be downloaded at www.planetavivoradio.es

In addition to this, during the last week of the dissemination campaign series of LIVE radio interviews were conducted and broadcasted in the island and regionally as follows:

- Interview with Adrienn Cseko 18/09/2012 on Radio Cadena SER La Palma
- Introduction of the detailed programme of the upcoming event by Yolanda Yanes, from the collaborating partner of Sodepal 25/09/2012 on Radio Cadena SER
- Talks about the programme by Pedro Montesinos 26/09/2012 at 12:00 on Canal 11
- Talks about the programme by María Domenech 26/09/2012 at 12.20 on Canarias Radio La Autonómica
- Interview with Antonio Gonzalez from the collaborating partner of Cielos LaPalma 27/09/2012 on Radio Cadena SER La Palma
- Interview with Magda Kelly, project staff 27/09/2012 Radio Cadena SER La Palma
- Interview on the first results of the event with Magda Kelly, project staff 29/09/2012 on Radio Autonómica de Canarias



Interview with project organisers (Adrienn Cseko y Magda Kelly in the back) at the local radio Cadena SER on the $18^{\rm th}$ of September

Press Conference and connected press releases

The peak of all dissemination efforts was the Press Conference organised in the upcoming event venue of the town of Fuencaliente (in the Town Hall) 25/09/2012 and facilitated by the project coordinator, Adrienn Cseko from La Palma Research Centre, Gregorio Alonso Méndez the Mayor of Fuencaliente and Guadalupe González Tano, the President of the island government, the Cabildo. The Press meeting was opened by the Mayor followed by the president, who both welcomed the opportunity that this year La Palma and more closely the town of Fuencaliente, a small and relatively rural location provides venue to such a prestigious event series. Afterwards Pedro Hernandez, the representative of the coorganising partner, INVOLCAN, a volcanologist himself emphasized the importance of this event for the research community; last but not least Adrienn Cseko (from La Palma Research Centre) shortly introduced the main programme elements and invited ALL to participate.

As a direct result of this conference a series of press releases were prepared and published in regional (all Canary Islands) daily newspapers read by thousands (online and offline as well) during the last 2 days in advance the event (26 and 27 of September). Among others:

- El Día www.eldia.es
- Diario de Avisos <u>www.diariodeavisos.com</u>
- Siete Islas www.canarias7.es
- Canarias Ahora www.canariasahora.es
- El Apuron <u>www.elapuron.com</u>

The press meeting was also recorded and broadcasted by the local TV Channel of Canal 11 www.canal11lapalma.net

A further, full-page interview with one of the invited scientists, Prof. Simon Day from the University College London was conducted and published in Diario de Avisos (on page 15) right after the event (28/09/2012) and full page detailed summary of the activates of the night was issued in Canarias 7 (on page 15) 01/10/2012.

As part of the "last-minute" awareness raising activities at local level, a loudspeaker car announced the detailed programme in the last three days in Fuencaliente: Los Canarios, Las Indias and Los Quemados (this is the usual way of announcing fiestas in rural areas).

During dissemination campaign, special extra efforts were made to inform and attract youngsters and the older generation. The call for Drawing Competition (for more details on this activity can be found in D29 was also used as tool for awareness raising towards kids while the older generation was attracted by sending invitations with the printed programme to the Associations of Neighbourhood of the island.